

Kramer K-Touch Control Solutions

For any assistance with this process please contact Eugene du Buisson (eugenedb@electrosonic.co.za), or Eugene Coetzee (eugene@electrosonic.co.za)
Tel (011) 770-9800

How to become a certified K-Touch dealer

To become a certified K-Touch dealer or programmer a K-Touch starter kit needs to be purchased. A maximum of two(2) kits can be purchased by each dealer at a very special price. Kindly contact Eugene du Buisson for the Dealer price: Eugenedb@electrosonic.co.za. Pricing will also be available on our price list going out on 1 September 2015.

Room Licence	Panels #	Controllable devices #	Product Description	Product order code
Standard	1	5	K-Touch Dealer starter kit	KRAKTOUCHSKIT

The kit includes the following:

- LearnCore on-line training licence (**Level 1**)
- K-Touch 3 standard licence
- FC-26 unit (Ethernet to RS-232 & IR interface, with x2 RS-232 and x4 IR ports)

Our K-Touch champion, Eugene du Buisson, will register you to commence with the on-line training. The training consists of 14 lessons, and can be completed within 3-4 hours. There is a final exam where you create a basic project. On successful completion you are certified. Please note that the level 1 training needs to be completed within 7 days. Kindly register with Eugenedb@electrosonic.co.za for Level 1 training.

We will also be running an advanced K-Touch course (**Level 2**), so look out for our training dates and invitations to follow soon.

Designing and quoting on K-Touch

When quoting on a system there are 3 easy questions to ask.

1. How many devices are being controlled.
2. How are they being controlled.
3. How many interfaces do you need.

Room Licence	Panels #	Controllable devices #	Product Description	Product order code
Standard	1	5	K-Touch Standard	KRAKTOUCHST
Advanced	1	15	K-Touch Advanced	KRAKTOUCHAD
Premium	1	50	K-Touch Premium	KRAKTOUCHPR

If you require additional upgrade licences add the following:

Room Licence	Panels #	Controllable devices #	Product Description	Product order code
Standard	1	0	K-Touch additional panel	KRAKTOUCHAP
Advanced	0	5	K-Touch additional devices	KRAKTOUCHADD

Need Help?

For any assistance please refer to the knowledge base,
<http://www.kramerelectronics.com/support/faq/loginNote.asp>

Kramer's Knowledgebase has various types of support materials (FAQ) to answer specific questions namely:

- How-to Articles
- Training Videos
- Example Project Files
- Use Cases
- Templates
- New Features
- 80+ Articles currently in the system and growing

Please contact our local support teams for further assistance, telephonically or via e-mail:

Johannesburg:

Tel: (011) 770 9800

Eugene du Buisson: eugenedb@electrosonic.co.za

Rhys Shellard: Rhys@electrosonic.co.za

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