How to become channel partner - User Guide



Prepared : Partner Operations Org. Dated : OCT 2016

External Use Only



- Go to :
 <u>http://partnerdirect.dell.com/sites/channel/pages/index.html</u>
- Select your country / partner location



- Please Select -

Simplified for more benefits more growth and more profit. Dell PartnerDirect, designed by feedback from an international network of partners



• Select "Value Added Resellers", or any commercial Parrtner Program .





- Read Dell PartnerDirect Program overview
- Click "Join the PartnerDirect program now".



• Partner Vetting – Dun & Bradstreets Vetting

On-Demand Account Management

Virtual, self-service account management is available when you need it.



If you would like to participate in Dell PartnerDirect program, you will need to fill out the below registration form. Before you start, please make sure you have your D&B D-U-N-S Number at hand as it will be required during the application.

- 1. Please fill out the form below.
- 2. Your application will be reviewed by our internal teams.
- After you have been accepted into the Dell PartnerDirect Program, you will receive login credentials and granted access to your PartnerDirect Portal.

We are constantly looking for excellent partners to add to our PartnerDirect team who have the same expectations of integrity and high standards of excellent. It is who we are. It is how we do business. In order to protect our customers, enable us to meet our global compliance obligations and ensure high standards of excellence, we use the Dun & Bradstreet vetting program to vet each of our new PartnerDirect members. The initial vetting process is free of charge with Dun & Bradstreet. Additional vetting with further information and payment of a vetting fee may be required by Dun & Bradstreet as part of our partner vetting process.

Important Note!

*Please use your company domain e-mail address for your registration. Registrations with non-corporate domains (such as: Gmail/Hotmail/Yahoo for example) may be rejected.

For assistance with your registration, please contact us at

Country	Email Addresses
Australia, China, Hong Kong, India & New Zealand	APJ_Partner_Experience@Dell.com
Japan	Japan_Partner_Registration@Dell.com
Korea	KR_Partner_Registration@dell.com
South Asia	SAT_Partner_Registration@Dell.com

- Partner Selection
 - Select country.
 - Select Program that register with Dell.
 - Select PartnerDirect Program (select one or not applicable)

Partner Selection	(1) Contact	(2) Company	(3) Focus	(4) Segment	(5) Service	Complete	
landatory Field							
Sel	lect your country	to get started:	AUSTRA	LIA			
What type of busines	s relationship wo ha	uld you like to ave with Dell?:	Value Ad	ded Reseller		\checkmark	
Are you requestir program as pa	ng to join the Dell art of a recent Del	PartnerDirect Il acquisition?:	Available EMC Other Not App		Chosen		

Continue



- (1) "Contact" fill in mandatory field.
- Click 'Continue' after complete detail .

Partner Selection	(1) Contact (2) Comp	any (3) Focus (4) Segment (5) Servic	e Complete	
Mandatory Field				
	Salutation:	None 🗸	Primary Contact First Name:	Test
	First Name:	Alex	Primary Contact Last Name:	White
	Last Name:	White	Primary Contact Job Category:	Evocutivos V
	Job Category:			
Please	enter a physical address	Database manager	Primary Contact Job Title:	CEO 🗸
	Address 1:	123 St	Primary Contact Phone Number:	145547658791
	Address 2:		Primary Contact Mobile Phone:	145547658791
	Address 3:		Primary Contact Email:	Taat@Taah.com
	City:	Sydney	Thindy Contact Entail.	resi@rech.com
	State / Province:	NSW	Primary Contact Address 1:	123 St
	Postal Code:	2011	Primary Contact Address 2:	
	Phone Number:	145547658791	,	
	Fox Number:		Primary Contact Address 3:	
	Email:	Alex@Tech.com	Primary Contact City:	Sydney
Would you like to PartnerDirect e.g. even	o receive News from Dell ts, special offers, product		Primary Contact State / Province:	NSW
Are you the primery	news and tools?		Primary Contact Postal Code:	2011 ×
If Applicar	nt is not primary	contact select 'No' and	Previous	

fill in Primary contact information

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- (2) "Company" fill in mandatory field.
- Fill in D-U-N-S Number if your company have

Partner Selection (1) Contact	(2) Company	(3) Focus	(4) Segment	(5) Service	Complete	
Mandatory Field						
Comp	any: Tech	nology				
Doing Business	s As:					
Number of Branches/Subsidia	aries:					
Please provide your Dun & Bradstreet (N-S) Number if kn	D-U- own:	53815				
Principle Na	ame: Test	White				
Principle	Title: Pres	ident	\sim			
	Use	Contact address	s			
Please enter a physical add	Iress					
Organization Addre	ss 1: 123 \$	St				
Organization Addre	ss 2:					
Organization Addre	ss 3:					
Organization	City: Sydn	ey				
Organization State / Prov	ince: NSW	1				
Organization Postal C	ode: 2011					
Organization Cou	intry: AUS	TRALIA				~
Organization Phone Nun	nber: 1455	47658791				
Organization	Fax:					
Company Website / U	JRL:					
Form of Organiza	ation:Nor	ne	×	 Image: A set of the set of the		
Number of years in busine	ess?:Nor	ne	\sim			
Please provide your Dell primary custo number if you have	one:					

• Chosen one of best description of Application Company.

Partner Selection (1) Con	ntact (2) Company (3) Focus (4) Segment (5) Service Complete	
Hardware Reseller	We focus on filling hardware orders for our customers	۲
Software Reseller	We focus on filling software orders for our customers	0
Referral Partner	We focus on providing solutions to partners as a 3rd party agent reseller	0
Distributor	We focus on distributing HW/SW & Solutions via our tier 2 of network providers	0
System Integrator (GSI)	We specialize in bringing component subsystems into a whole and ensuring that those subsystems function together	0
Service Provider (MSP)	We focus on services to our customers	0
Technology Partner	We focus on evaluating businesses and positioning complex technology solutions	0
OEM	Original Equipment Manufacturer. We manufacture products or components that are purchased by another company and retailed under that purchasing company's name	0
Telco	We are telecom operators selling PCs alone or bundled with an internet subscription	0
ISV	We specialize in making or selling software designed for mass or niche markets	0
Other	We sell through utilities or financial institutions or other outlets not described above; including sales by vendors without a fixed outlet (SIM for phones, semi-professional PC assembler)	0

Previous Continue



• (3) "Focus" fill in mandatory field.

_		
Partner Selection (1) Contact (2) Comp	(3) Focus (4) Segment (5) Se	ervice Complete
Mandatory Field		
	Countries doing business in?:	1
Aruba Austria Azerbaijan	Australia	
	0	
What is t	he total number of employees in your company?:	11-49 🗸
What percentage of	of these employees are technical professionals?:	11%-25% 🗸
What percents	age of these employees work in the sales force?:	26%-50% 🗸
What is the percentage	of employees that are marketing professionals?:	0%-10% 🗸
	Organization annual revenues for last FY?:	\$1 Million - \$2.5 Million USD 🗸
	Software Revenue %?:	0-10% 🗸
	Service Revenue %?:	0-10% 🗸
1	Hardware - Laptop/Desktop/Tablet Revenue %?:	0-10% 🗸
Hard	ware - Server/Storage/Networking Revenue %?:	11-20% 🗸
	Cloud Services Revenue % ?:	0-10% 🗸
Is your Organizati	on currently selling Dell products and solutions?:	
	Primary Route to Market:	Other 🗸
		Specify other value
	Reseller Tax ID / Registered Business Number:	
Please attach your required State Reseller Cer	rtificate before submitting your application by u	sing
	the upload tool be	elow

You may optionally add attachments to support your registration such as Tax Documents, etc. To do this, select a file below and press Upload.

Optionally upload a file here (5MB maximum):

Continue

Browse...

Upload File

Previous

• (4) 'Segment' fill in mandatory field.

Partner Selection	(1) Contact	(2) Company	(3) Focus	(4) Seg	ment	(5) Service	Complete	
Mandatory Field								
			Area of Int	terest:	Cloud	1	\sim	
What Dell	products do yo	ou focus on selling	to your custon	ners?:				
Available			~ •	Choser	n re			
Networking & S	ecurity		\sim	Gerve	13			
	Wh	at is your primary	customer segn	nent?:	Midsi	ze Companies	s (100-499)	\sim
					Spec	ify other value		
	What	is your secondary	customer segn	nent?:	Small	Medium Busi	iness (1-99	employees) 🗸
	Which is y	your primary vertic	al market segn	nent?:	Non	le	~	
	Which is you	ir secondary vertic	al market segn	nent?:	Non	e	~	
	vvnicnis	your tertiary vertic	rtiary Practice 4	Area?:	Non	ie	~	
	What off	ner customer segn	nents do vou ta	rget?:		e		•
	Availa	able	-			Chosen		
	Con	sumer (home)						
	Sma	II Medium Bus	iness (1-99 e	employee	es) 🎽			
	LB	ave read the Part	ner Program G	uide?:		-		
		Preferred Dell	Distribution Par	tner?:				
			Resale Reven	ue %:	Non	ie 🗸		
	×	Who are your top 3	3 vendors of ch	oice?:				
		Ava	ailable	Chos	en			
		A	sus					
		Ci	sco					
What	industry certifi	ications does you	r organization h	ave?:				
		Availab	le		hosen	I		
		EMC 9	Storage					
		HP Se	erver					
		I want to submit S	Sales Deals & L	eads:				
		I want access to [Dell Partner Tra	aining:				
I wan	t to be publish	ed to the Dell Par	tner Finder dire	ectory:				
I AGREE to th	e Dell Partner	Direct Program Te	erms and Cond	itions:				
LUNDERSTAND	that to receiv	e the benefits of t	he Dell Partner	Direct				
Program and to	maintain my Pa	artner status, I mu	st maintain an	active				
buying relation	ship with Dell	and fulfill a basic (certification pro	gram:				
Enter addi	tional informati	on or comments h	nere (Maximum	2000				
			chara	cters):				\sim
								\sim
Previous Continu	e							

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1. (5) Services , chosen one of best description of Application Company.

Partner Selection	(1) Contact	(2) Company	(3) Focus	(4) Segment	(5) Service	Complete
Mandatory Field						
				Do yo	u?:	
		Availa Deliv Co-D Rese	ble er eliver II Services	Chose	n	
		Do you provide	these service	s for your customer	rs?:	
		Ava Re Na Glo	ilable gionally tionally obally	Chosen		
			Dog	you provide service	is?:	
		Av R C	ailable emote Insite	Chosen		
	Please in	dicate how you	deliver the fo	ollowing services	to your custome	ers
		a. Ha	rdware warrai	nty (break/fix suppo	ort):	
		Av E F	v ailable Deliver Resell	Chosen		
			b. Softw	vare technical supp	ort:	
		Av E F	v ailable Deliver Resell	Chosen		
						\frown

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• Chosen one of best description of Application Company.

Partner Selection	(1) Contact	(2) Company	(3) Focus	(4) Segment	(5) Service	Complete
				i. Con	sulting Market	
			Availab Client Enterp	le D	Chosen	
				j. Educ	ation/Training	-
			Availa Delive Rese	ble er II	hosen	
				k. Manage	ed deployment	:
			Availa Deliv Rese	ble er II	hosen	
			I. Custom e	nterprise/data c	enter services	:
			Availa Deliv Rese	ble er II	hosen	
	Do you	use any of Dell'	s tools to er	able you to pro	vide services?	:
		1	Available Tech Dire Support	ect Assist	Chosen	
		How familia	ar are you w	ith the Dell serv	vices portfolio?	None V
		Contact informa	ation for the	Services lead in	your company	
				First	Name: Te	st
				Last	Name: Te	st
				Je	ob Title: Se	rvice Delivery 🗸
				Phone N	lumber:	
					Email: Te	st@Technology.com
Previous	nit Registration					

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 After complete with Partner Application, a Partner Registration Number will be auto generate with show on below.

	Partner Selection (1) Contact (2) Company (3) Focus (4) Segment (5) Service Complete
٦	Thank you for submitting your application to participate in the Dell partner program. Your Registration Number is:
	PR001716324
A fi ii	An email confirming receipt of your application will be sent to the email address provided in the application. The email will come from the following email address: <u>anz_partner_registration@dell.com</u> . Please add this email address to your "safe senders" list in your address book.
	Thank you for choosing Doll
1	Thank you for choosing Deli:
1	Sincerely,
ן פ נ	Sincerely, Dell Partner Program Administrative Team

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